

**OFFICIAL FILE**  
**ILLINOIS COMMERCE COMMISSION**

**FORMAL COMPLAINT (AMENDED)**

Illinois Commerce Complaint  
527 East Capitol Avenue  
Springfield Illinois 62794-9280

**ORIGINAL**

Regarding a complaint  
By E. JEROME MALRY

For Commission Use Only:  
Case 05-0794

against PEOPLES GAS LIGHT & COKE COMPANY

as to IMPROPER ACCOUNTING OF SERVICES  
REQUEST FOR AN AUDIT AND INVESTIGATION  
AND IMPROPER DISCONNECTION  
(Reason for Complaint)

In CHICAGO, ILLINOIS

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS

My mailing address is 4346 North Clarendon Avenue, Garden Suite, Chicago, IL 60613-1576. This complaint addresses service being provided at 4344 North Clarendon located in Chicago Illinois.

My home telephone number is (773) 935-4425.

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at (773) 935-4425.

PEOPLES GAS LIGHT & COKE COMPANY (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section(s) of the law, Commission rule(s), which you think, are involved with your complaint.

- (1). 220 ILCS 5/8-101 DUTIES OF PUBLIC UTILITIES
- (2). 220 ILCS 5/8-302 METER READING
- (3). 220 ILCS 5/8-401 SAFE AND EFFICIENT SERVICE AND FACILITIES
- (4). 220 ILCS 5/8-102 AUDIT OR INVESTIGATION

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission ☒ Yes ☐ No

Has your complaint filed with that office been dosed?

ILLINOIS  
COMMERCE COMMISSION  
2006 APR - 8 A 9:06  
CHIEF CLERK'S OFFICE

**STATEMENT OF COMPLAINT  
AND  
REQUEST FOR RELIEF**

**A. Service at 4344 North Clarendon Avenue PE# 45000 0318 0359**

1. That on or about June 6, 2003 a charge of \$3,605.00 was placed on this account (Transferred IN Final Bill) with no explanation see bill dated 05/22/2003 and 06/06/2003. Complainant has not received an explanation or justification for this charge and demands an explanation and or credit for such.
2. That on or about July 8, 2004 a charge of \$27,491.46 was placed on this account (Transferred IN Final Bill) with no explanation, see bill dated July 8, 2004. Complainant has not received an explanation or justification for this charge and demands a credit for such.
3. That on or about July 8, 2004 a credit of 4 5000 2190 7061 for (-3,350.27) without an explanation. Complainant demands an explanation.
4. That on the billing date of August 6, 2004 Peoples Gas light and Coke indicate that the building located at 4344 North Clarendon includes a late fee of \$443.70.

**Request of Relief**

1. Proof of actual meter readings and documentation of such. Pursuant to 220 ILCS 5/8-302 every public utility furnishing natural or artificial gas or electricity, where the individual consumption is measured by meter, shall upon written request of any consumer, provide documentation that the meter has been read and such a document shall provide the meter reading for the current reading, the last previous reading, and the dates of the two readings.
2. A formal audit or investigation. Pursuant to 220 ILCS 5/8-102 a public utility can be ordered to conduct an audit or investigation. Such an audit or investigation may examine the reasonableness, prudence or efficiency of any aspect of the utility's operation, costs, management, decisions or functions that may affect utility service.
3. Explanation, justification and or an outlined estimation of purported service charges owed by Mr. Malry including disputed amounts, late fees and or transfers of final bills.

4. Explanation justification verification and detailed information regarding the accounting practices regarding the building at 4344 North Clarendon Avenue.

Date: March 29, 2006  
(Month, day, and year)

Complainant's signature E. Jerome Malry  
If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

Rosemary Triplett, Esquire  
P.O. Box 23501  
Chicago, Illinois 60623  
(773) 521-3115

You need to file the original and three copies of this form, with the Commission and also provide the Commission one copy for each utility complained about (referred to respondents).

#### VERIFICATION

A notary public must watch you fill out this part of the form

I, E. JEROME MALRY first being duly sworn, say that I have read the above petition and know what it says. The content of this petition are true to the best of my knowledge.

E. Jerome Malry  
(Signature)

Subscribed and Sworn/affirmed to before me this 29 day of March, 2006

Diane D. Odell  
Notary Public Illinois



#### NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions please call the counselor in the Consumer Affairs Division that handled your informal complaint.

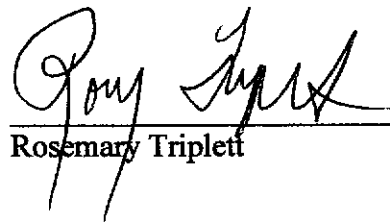
CERTIFICATE OF SERVICE

I, hereby certify that on March 29, 2006, I served a copy of the attached Complainant's  
First Amended Complaint, by first class mail postage paid to the  
addressees below.

Elizabeth A. Rolando  
Chief Clerk  
Illinois Commerce Commission  
527 East Capitol Avenue  
Springfield, IL 62701

Eve Moran  
Administrative Law Judge  
Illinois Commerce Commission  
160 N. LaSalle Ste., Ste. C-800  
Chicago, IL 60601

Mark L. Goldstein  
308 Wilmot Road, Suite 330  
Northbrook, IL 60062

  
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Rosemary Triplett

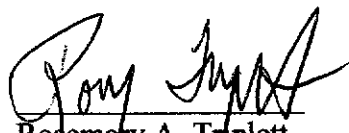
STATE OF ILLINOIS  
ILLINOIS COMMERCE COMMISSION

E. Jerome Malry	)	
-vs-	)	05-0794
The Peoples Gas Light and Coke Company	)	
	)	
Complaint as to proper accounting of	)	
Services; request for an audit and	)	
Investigation and improper disconnection	)	
In Chicago, Illinois	)	

NOTICE OF FILING

TO: Parties on Certificate of Service

Please take notice that on March 29, 2006, I filed with the Chief Clerk of the Illinois Commerce Commission the Complainant First Amended Complainant, attached hereto, copies of which are hereby served upon you.

  
Rosemary A. Triplett,  
Attorney for E. Jerome Malry  
P.O. Box 23501  
Chicago, Illinois 60623  
(773) 521-3115